



FINANCIAL ASSISTANCE POLICY- PLAIN LANGUAGE SUMMARY

JALH is committed to helping patients pay for essential hospital services. The Financial Assistance Policy describes who is eligible for essential hospital services. The Financial Assistance Policy describes who is eligible for help, what services are covered, and how to apply. This document summarizes that Policy.

You may be eligible for help if you are underinsured and have a low income. Eligible families usually have incomes below 300% of the Federal Poverty Level. In 2015, that was \$97,000 for a family of four.

If you are eligible for help, you will receive discounts on necessary services at JALH. You may even receive free care if your family income is less than 200% of the Federal Poverty Level.

Your family's income and assets will affect your eligibility for discounts. JALH may use public information and credit scores to decide if you are eligible for help. JALH may consider what you owe for other bills and your ability to obtain credit and also your family's size.

Following a determination of eligibility under this Financial Assistance Policy, a patient deemed to be eligible for assistance ("Eligible Patient") will not be charged more for emergency or other medically necessary care than the amounts generally billed to individuals who have insurance covering such care.

If you need help paying your JALH hospital bills, fill out an application. Applications are available at www.jalh.com. Free copies are at JALH emergency departments. You may also ask for a free copy by calling 337-616-7000.

If you have questions or need help, please contact our Financial Counselor at 337-616-7000.